

Chalet Brames Privacy Policy and Data Protection

This privacy policy is for this website <http://www.chaletbrames.com> and governs the privacy of all users.

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owners. The way this website processes, stores and protects user data and information is also detailed in this policy.

In order to process your booking and to ensure your travel arrangements run smoothly and meet your requirements, we need to use the information you provide for yourself and your group such as name, email address, address, mobile phone number, any special needs, dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your data. We sometimes need to pass this on to the relevant suppliers of your holiday arrangements, such as chefs, ski schools and transport companies when it is required in connection with your holiday booking.

The Website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies with requirements for user privacy.

Ensuring Your Information is Kept Secure and Confidential

Keeping information about you secure is very important to us so we store and process your personal information in accordance with the high standards required under data protection legislation. When we appoint service providers to help us process information we take care to ensure that they have appropriate security measures in place.

Contact & Communication

Users contacting this website and/or its owners do so at their own discretion and provide personal details requested at their own risk. Your personal information is kept private and stored securely until a time it is no longer required or you choose to opt out of communication. Every effort has been made to ensure a safe and secure 'form to email' submission process.

This website and its owners use any information submitted to provide you with further information about the services they offer or to assist you in answering any questions or queries you may have submitted. Your details are not passed on to any third parties without permission.

External Links

Although this website only intends to include safe and relevant external links, users are advised to adopt a policy of caution before clicking any external web links on this website.

The owners of this website cannot guarantee or verify the contents of any externally linked website despite their best efforts. Users should therefore be aware that they click on external links at their own risk and this website and its owners cannot be held liable for any damages or implications caused by visiting any externally linked websites.

How to Contact Us

Your privacy is of huge importance to us. However if you would like us to remove your personal information from our systems you can email jan.scott@dreamski.co.uk or write to us at: 9 Palace Gardens Terrace, London, W8 4SA.

If you're not satisfied with the way any complaint you make in relation to your personal information is handled by us then you may be able to refer your complaint to the relevant data protection regulator. In the UK, this is the Information Commissioner's Office.